

SAGE Dining @ Dominican FAQ'S

Q- Who is Dominican's Food Service Provider?

A- Dominican High School has partnered with Sage Dining Services for our breakfast and lunch services, as well as various catered functions. Sage Dining's food philosophy is to prepare real food, from scratch, in small batches so every dish is fresh and flavorful. You can learn more about our standards and services by visiting: <https://www.sagedining.com/sites/stmarysdominican>

Q- How do I set up my child's dining account?

A- Students and staff members automatically have a SAGE dining account through My Kids Spending. You may access the account online at www.mykidsspending.com To set up access, you will need the 6-digit unique Student ID number on their ID Card.

Q- Can my child use the account before I set up access online?

A- Yes. A student may charge their account using their ID card at any time, even if the parent has not set up access online.

Q- How do I put money on my child's account?

A- You may make payments online at www.mykidsspending.com , or in the Cafeteria directly through the Sage Food Service Director, using either cash or check. Please put in an envelope with your child's name, ID number and make checks payable to Sage Dining.

Q- Can we still pay with cash at the register?

A- No, due to the COVID-19 virus we are eliminating cash transactions at the register. You may, however, send a cash or check payment directly to the Sage Food Service Director to add to your child's account. Please put in an envelope with your child's name, ID number and make checks payable to Sage Dining.

Q- If the account balance is too low, will my child be allowed to eat?

A- We allow up to -\$25 of account debt before discontinuing use of the account. It is simple to set up reminders online for low balances, as well as auto-pay options through www.mykidsspending.com. If having trouble with the account settings, help is available through support@mykidsspending.com or by emailing the Sage Food Service Director at S0139@sagedining.com

Q- I already have a student at Dominican and her sibling is starting this year, how do I link the accounts?

A- You are able to add a student on to an existing account while at the log-in page of www.mykidsspending.com . There is an option to add on a student at the bottom of the page. Click on the link, where you will be directed to enter your current email, name and phone number, then the system should recognize the school. At that point you can enter the new student's name and ID#, which will add her information into your existing account.

Q- I have two children attending Dominican High School, though one uses the account more frequently than the other. Can I transfer funds from one to the other?

A- Yes. You may email the Sage Food Service Director at S0139@sagedining.com requesting the transfer. Give your children's names, and the amounts you would like transferred. There is no fee for this transaction.

Q- I want to limit the amount of money my child spends on food. How can I do this?

A- The Sage Food Service Director can enter spending limits by day, week or month. These can be implemented, then easily modified or discontinued at any time. There is no fee for this service.

Q- I want to limit the types of food and beverages my child can purchase. How can I do this?

A- Unfortunately, there is no way for our system to allow or deny specific foods on the menu. We strive to offer many dining options, with a wide assortment of healthy and popular choices.

Q- My child has food allergies; how can we be sure they are staying safe?

A- Every item on the Sage menu is tagged for common allergens through our cafeteria's line signs and display tablets. You may also set up the Touch of Sage App (available for both Android and iPhone) that quickly and easily shows the daily menus and allows to filter items by allergen. The app is also quite useful to check ingredient lists, see nutrition information and leave feedback. You may also check the menu on the DHS website here: <https://www.sagedining.com/menus/stmarysdominican>

Q- What if my child loses or forgets her ID card?

A- If your child loses her ID card, she will need to go to the attendance office to order a new one. If she forgets her card, as a temporary solution, she may show the cashier her name tag at the register.